

ShoreTrips PRE-PAID VOUCHER

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partnered with Xstream Travel, Inc.

**BOOKING#:** 190215019  
**VOUCHER#:** 195180215  
**FOR:** ashley bledsoe  
**QUANTITY:** 3 - Per Person - Based on a minimum of 2 people in your party  
**SHIP/HOTEL:** Hideaway At Royalton

**\*\*PRINT TWO COPIES\*\***

one for your records, one to give to your tour operator

## PRIVATE MAGICAL SOUFRIERE JOURNEY

**LOCATION:** ST. LUCIA (CASTRIES)  
**DATE:** Sun Feb 24, 2019  
**TIME:** 10:00 AM (Local Port Time)

**IF YOU ARE ON A CRUISESHIP** – Your ship may be traveling through various time zones and you should be aware that while some captains choose to adjust the ship's clock, others don't. To avoid arriving late, please make sure you check with the ship's purser (information desk) or the ship's evening newsletter for any clock change information. Do not ask the shore excursion desk. **Remember, ShoreTrips always run on LOCAL PORT TIME.**

**DURATION:** 4.5 hours

### MEETING INSTRUCTIONS:

After disembarking the cruise ship please proceed into the cruise ship terminal and check in at the Tourism Board Desk. They will contact the tour operator and direct you to the location of your driver just across the street.

If you are staying at a hotel you will be met in the lobby by your guide holding a sign with your name on it.

If you need assistance please contact Ben at 758-484-0708.

### Your trip is operated by:

Ben's West Coast Jeep & Taxi Service

758-459-5457; cell 758-484-0708

If you're going to be running late or have trouble finding your vendor, please call.

If you or your party is not ready to depart at the assigned time, we cannot promise to fulfill the proposed itinerary nor promise to extend the length of the tour.

## TRIP SUMMARY

### On this tour you will:

- Pass banana plantation
- Pass fishing villages
- Piton Mountains
- Soufriere
- Piton Waterfall

## SPECIAL INSTRUCTIONS

- Bring your camera, towel and swimwear.
- The roads are winding, so, if you are predisposed to motion sickness, we suggest you bring sea bands to enjoy this gorgeous ride.
- Please note: You have a private vehicle. However, the sites you visit are not private.
- Cost includes bathing at mineral baths and visiting the botanical garden.

## RESTRICTIONS

- This trip is a private that requires a minimum of 2 people.
- It is not possible for groups to have access to the Mineral Baths. This an opportunity for only independent travelers.
- The mineral baths are small and there are no changing facilities.

GRATUITIES / TIPS: Please consider your guide and/or driver (if applicable) if you are pleased with your day. A gratuity is a wonderful way to show your appreciation.

ShoreTrips is not responsible for items left behind.

\*If your ship makes an itinerary change and you arrive into a scheduled port on an alternate date, please do not assume that your trip has been canceled. Your reservation will be scheduled for the new date. Please call your tour operator to reconfirm the new date. ShoreTrips reserves the right to make changes to an activity. We make these changes with your best interest in mind.

ShoreTrips is independent of your cruise line's shore excursion desk. Please do not assume that your ShoreTrip is canceled if the shore excursion desk cancels their own activity.

**LIMITED MOBILITY:** ShoreTrips must be notified in writing if any of the guests are limited mobility. ShoreTrips offers tours that specifically handle those clients, and only those are prepared to handle wheelchairs and any other equipment that might accompany the guests. If a guest has movement issues and books a tour that is not designed for that type of person, ShoreTrips cannot be responsible for the satisfaction of the client.

### CANCELLATION POLICY:

ShoreTrips will allow fully refundable cancellations, by the traveler or the agency, prior to 11 days (15 days for Europe, South America, Australia, New Zealand and Asia ShoreTrips) from the day of the trip. At 10 days (14 days for Europe, South America, and Asia ShoreTrips) outbound, ShoreTrips will not allow any refund of payments except if conditions make it impossible for the ship to dock and disembark passengers in a timely manner, or if the vendor must cancel due to equipment or weather problems. Delays or cancellation of airline flights or other modes of transportation used to arrive to the port or location of the ShoreTrips activity will not be taken into consideration in the determination of a refund for unused services. Your cruise ship and its employees and agents do not have the authority to cancel ShoreTrips. The passenger must notify ShoreTrips within 12 days after the ShoreTrips date that a problem occurred. The notification must be in writing. Emails and faxes will be accepted. Group bookings may be non-refundable if the trip price is based on a specific number of participants. Custom designed bookings will always have a \$25 per person non-refundable penalty for cancellations made at any time after the booking has been confirmed and the credit card charged. Customers who dispute a ShoreTrips credit card charge by filing chargeback notice with their credit card companies will be charged a \$50 administrative fee (per chargeback notice) by ShoreTrips if the chargeback is ruled in the favor of ShoreTrips by the financial institution.

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